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Cataract Surgery

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Vitreoretinal Medicine & Surgery

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Glaucoma & Cataract Surgery

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Pediatric Ophthalmology & Surgery

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STUART TIMS, M.D.  
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REAGAN DARNER, O.D.

STEVEN HOSMAN, O.D.

ERIN MCCABE, O.D.

DONALD SCOTHORN, O.D.

CHRISSEY HODGE, P.A.

My name is Herbert Pierce, CEO of Vistar Eye Center and I want to welcome you to our practice. I am pleased you have chosen our team of dedicated physicians to provide for your eye care.

To ensure that you have an optimal experience when you visit, we have enclosed a checklist of essential items to bring with you. In addition, we have found it helpful to provide some details about what you can expect during your exam as well as how long it may take. Please take a moment to read these over carefully.

I am very proud of the team we have assembled to serve you and know that we take great pride in making your experience a pleasant one. Please do not hesitate to reach out to any member of the Vistar team should you have any questions or concerns.

We know there are few things more precious than your eyesight and we value the trust you have placed in us. Thank you for choosing Vistar Eye Center. For additional information about our physicians or the services we offer, please visit our website at [www.VistarEye.com](http://www.VistarEye.com).

Sincerely,

Herbert Pierce  
Chief Executive Officer  
Vistar Eye Center

For Appointments Call: 540.855.5100 | Toll Free: 866.615.5454 | [VistarEye.com](http://VistarEye.com)

CORPORATE OFFICE  
1819 ELECTRIC ROAD, SUITE 1B  
ROANOKE, VA 24018

Offices Located in Roanoke, Salem, Botetourt, Smith Mountain Lake, Rocky Mount, Blacksburg, Martinsville, and Wytheville. Additional Satellite Offices throughout Southwest Virginia.

# ***How to Prepare For and What to Expect at Your Appointment***

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## **Items to bring with you:**

1. Enclosed registration and history forms. Please complete them prior to your arrival.
2. Your insurance card(s).
3. A photo ID.
4. A list of all current medications or bring the prescription containers.
5. Current glasses and contact lenses

## **Checking in for your appointment:**

- Please arrive 20 minutes before your scheduled appointment to allow our team of patient service specialists to register you in our computer system, verify insurance, and obtain your signature on patient consent forms.
- Please obtain any necessary referrals prior to the visit. If we do not have the required referral we will need to reschedule the appointment or, if you prefer, we can collect payment for services rendered at the time of the visit. We accept cash, checks, and major credit cards.
- If using a Vision Plan, please check with the vision carrier to ensure the provider is in-network.
- Should you need to cancel your appointment for any reason, please notify our office at least 24 hours in advance to avoid a possible no-show charge.

## **Your eye exam:**

- Allow at least 1 ½ hours for your visit.
- Results of the exam may require additional testing. These tests may lengthen your visit. Or it may be necessary to schedule another appointment.
- Pediatric exams take longer than adult exams. Please plan to be here a minimum of two hours for your child's dilated exam.
- A complete eye exam includes **dilating the pupils** which can cause glaring and blurred vision after the visit. If you are concerned about driving, you might want to make arrangements to have someone with you.
- Patients with mental or physical handicaps must be accompanied by an adult caregiver for the duration of the visit. If needed, please bring a copy of your medical power of attorney letter.
- If you need an interpreter (foreign language, ASL, etc.) please let us know ahead of your visit.



Vistar Eye Center, Inc.  
 PO Box 1789  
 Roanoke, VA 24008  
 (540) 855-5100

| PATIENT INFORMATION                                     |           |                 |                 |                          |                 |                   |
|---|-----------|-----------------|-----------------|--------------------------|-----------------|-------------------|
| NAME (Last, First Middle)                               |           |                 | MRN             | SSN#                     | BIRTH DATE      | LANGUAGE *<br>SEX |
| ADDRESS   |           | CITY, STATE ZIP |                 | MARITAL STATUS           | ETHNICITY *     | RACE *            |
| HOME PHONE  | DAY PHONE | EMAIL ADDRESS   |                 | EMERGENCY CONTACT NAME   |                 |                   |
| PRIMARY CARE PROVIDER                                   |           |                 |                 | Emergency Contact Number |                 |                   |
| REFERRING DOCTOR:                                       |           |                 |                 |                          |                 |                   |
| PRIMARY EMPLOYER  |           |                 |                 | WORK PHONE               |                 |                   |
| ADDRESS   |           |                 |                 | CITY, STATE ZIP          |                 |                   |
| RESPONSIBLE PARTY INFORMATION (If Different Than Above) |           |                 |                 |                          |                 |                   |
| NAME (Last, First Middle)                               |           |                 | SSN#            | BIRTH DATE               | SEX             |                   |
| ADDRESS   |           |                 | CITY, STATE ZIP |                          |                 |                   |
| HOME PHONE  |           | DAY PHONE       |                 | RELATIONSHIP TO PATIENT  |                 |                   |
| PRIMARY INSURANCE                                       |           |                 |                 |                          |                 |                   |
| NAME OF INSURANCE COMPANY                               |           |                 |                 | POLICY#                  |                 |                   |
| NAME OF INSURED   |           |                 |                 | GROUP#                   |                 |                   |
| RELATIONSHIP TO PATIENT                                 |           |                 |                 | EFFECTIVE DATE           | EXPIRATION DATE |                   |
| SECONDARY INSURANCE (If Applicable)                     |           |                 |                 |                          |                 |                   |
| NAME OF INSURANCE COMPANY                               |           |                 |                 | POLICY#                  |                 |                   |
| NAME OF INSURED   |           |                 |                 | GROUP#                   |                 |                   |
| RELATIONSHIP TO PATIENT                                 |           |                 |                 |                          |                 |                   |

I hereby authorize my insurance benefits to be paid directly to the above signed physician, realizing I am responsible to pay non-covered services and I hereby authorize the release of pertinent medical information to insurance carriers.

**If patient is a minor:** I give permission for my child to have any diagnostic drops or contact lens service which is required for an eye exam or contact lens fitting.

I also give Vistar Eye Center permission to leave a message(s) on my answering machine if they should need to remind me of an appointment, change an appointment, etc. and are unable to reach me in any other way. \_\_\_\_\_ YES \_\_\_\_\_ NO

**DEEMED CONSENT TO HIV TESTING:** In accordance with Section 32.1-45.1 of the Code of Virginia, in the event any health care provider or any person employed by or under the direction of a health care provider, is directly exposed to my body fluids in a manner that may transmit HIV, or Hepatitis B or C, I understand that I shall be deemed to have consented to testing for the same viruses. In addition, I understand that I shall be deemed to have consented to the release of those test results to the person who was exposed. I also consent to the release of those results to Vistar Eye Center as the health care provider.

I understand that Vistar Eye Center will only use my email to communicate information regarding general eye care, promotions or other Vistar Eye marketing information. Vistar Eye Center will not sell or distribute patient emails to a third party.

\*New government regulations require Vistar/Health Entities to request Race, Preferred Language, & Ethnicity. Should you prefer not to provide this information, please initial. \_\_\_\_\_ (initial)

\_\_\_\_\_  
**SIGNATURE OF PATIENT/GUARDIAN**

\_\_\_\_\_  
**DATE**

# MEDICAL INFORMATION SHEET

Wheelchair: Can Transfer YES NO

Stretcher: Can Transfer YES NO

\_\_\_\_\_  
 Last Name First Name MI DOB Today's Date

Family Doctor: \_\_\_\_\_ Referring Doctor: \_\_\_\_\_

Preferred Pharmacy (name and location): \_\_\_\_\_

## EYE HISTORY/MEDICATIONS

List your current eye medications:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Have you had?  
 Cataract Surgery  Muscle Surgery  
 Glaucoma Surgery  Vision Correction (LASIK/RK)  
 Retina Surgery  Other \_\_\_\_\_  
 List any eye diseases you have: \_\_\_\_\_

## MEDICATIONS/ALLERGIES

List all prescription and over-the-counter medications, or attach list:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 SEE ATTACHED LIST

Do you have allergies to medications?  
 YES NO  
 If yes, please list: \_\_\_\_\_  
 Allergic to Latex?: YES NO

## FAMILY HISTORY

## SOCIAL HISTORY

Which Relatives? (mother/father/sibling, etc.)

Do you consume any of the following?

Cataract: \_\_\_\_\_  Glaucoma: \_\_\_\_\_  
 Diabetes: \_\_\_\_\_  Macular Degeneration: \_\_\_\_\_  
 Retinal Detachment: \_\_\_\_\_  Blindness: \_\_\_\_\_

Alcohol NO YES type: \_\_\_\_\_  
 Caffeine NO YES amount: \_\_\_\_\_  
 Tobacco NO YES how much: \_\_\_\_\_

## PERSONAL MEDICAL HISTORY

|                        |   |                         |   |                    |   |
|------------------------|---|-------------------------|---|--------------------|---|
| <b>Neurological</b>    | Y N   | <b>Cardiovascular</b>   | Y N   | <b>Psychiatric</b> | Y N   |
| Parkinson's            | <input type="checkbox"/> <input type="checkbox"/> | Irregular Heart rate    | <input type="checkbox"/> <input type="checkbox"/> | Depression         | <input type="checkbox"/> <input type="checkbox"/> |
| Seizure Disorder       | <input type="checkbox"/> <input type="checkbox"/> | High Blood Pressure     | <input type="checkbox"/> <input type="checkbox"/> | Dementia           | <input type="checkbox"/> <input type="checkbox"/> |
| Stroke/TIA             | <input type="checkbox"/> <input type="checkbox"/> | Heart Attack            | <input type="checkbox"/> <input type="checkbox"/> | Alzheimer's        | <input type="checkbox"/> <input type="checkbox"/> |
| Migraines              | <input type="checkbox"/> <input type="checkbox"/> | <b>Endocrine</b>        | Y N   | <b>Other</b>       | Y N   |
| <b>Respiratory</b>     | Y N   | Diabetes                | <input type="checkbox"/> <input type="checkbox"/> | HIV                | <input type="checkbox"/> <input type="checkbox"/> |
| Asthma                 | <input type="checkbox"/> <input type="checkbox"/> | Thyroid Imbalance       | <input type="checkbox"/> <input type="checkbox"/> | Hepatitis          | <input type="checkbox"/> <input type="checkbox"/> |
| Bronchitis             | <input type="checkbox"/> <input type="checkbox"/> | High Cholesterol        | <input type="checkbox"/> <input type="checkbox"/> | Lupus              | <input type="checkbox"/> <input type="checkbox"/> |
| Emphysema              | <input type="checkbox"/> <input type="checkbox"/> | <b>Gastrointestinal</b> | Y N   | MS                 | <input type="checkbox"/> <input type="checkbox"/> |
| COPD                   | <input type="checkbox"/> <input type="checkbox"/> | Colitis                 | <input type="checkbox"/> <input type="checkbox"/> | MRSA               | <input type="checkbox"/> <input type="checkbox"/> |
| <b>Musculoskeletal</b> | Y N   | Ulcers                  | <input type="checkbox"/> <input type="checkbox"/> | STD                | <input type="checkbox"/> <input type="checkbox"/> |
| Arthritis              | <input type="checkbox"/> <input type="checkbox"/> |                         |   | Cancer             | <input type="checkbox"/> <input type="checkbox"/> |
| Rheumatoid             | <input type="checkbox"/> <input type="checkbox"/> |                         |   | Type: _____        |   |

List all major surgeries:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_